



وزارة الصحة
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HASHEMITE KINGDOM OF JORDAN

Ministry of Health

**Jordan COVID-19 Emergency Response Project
Additional Financing**

**ENVIRONMENTAL AND SOCIAL
COMMITMENT PLAN (ESCP)**

January 23, 2024

ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

1. 1. The Hashemite Kingdom of Jordan (the Borrower) shall implement the Jordan Emergency Health Project Additional Financing (the **Project**), with the involvement of the following the Ministry of Health (MOH). The International Bank for Reconstruction and Development (the Bank) has agreed to provide financing for the Project.
2. The Borrower shall carry out the Project in accordance with the Environmental and Social Standards (**ESSs**). To this end, this Environmental and Social Commitment Plan (**ESCP**) sets out material measures and actions to be carried out or caused to be carried out by the Borrower, including the timeframes of the actions and measures, institutional, staffing, training, monitoring and reporting arrangements, grievance management and the environmental and social assessments and instruments to be prepared or updated, disclosed, consulted, adopted and implemented under the ESCP and the ESSs, all in a manner acceptable to the Bank.
3. Implementation of the material measures and actions set out in this ESCP shall be monitored and reported to the Bank by the Borrower as required by the ESCP and the provisions of the Loan Agreement.
4. As agreed by the Bank and the Borrower, this ESCP may be revised from time to time during Project implementation, to reflect adaptive management of Project changes and unforeseen circumstances or in response to assessment of Project performance conducted under the ESCP itself. In such circumstances, the Borrower *or delegate* shall update the ESCP to reflect the agreed-upon changes. Agreement on changes to the ESCP shall be documented through an exchange of letters signed between the Bank and the Borrower *or delegate*. The Borrower *or delegate* shall promptly disclose the updated ESCP.
5. Where Project changes, unforeseen circumstances, or Project performance result in changes to the risks and impacts during Project implementation, the Borrower shall provide additional funds, if needed, to implement actions and measures to address such risks and impacts.

NAME OF PROJECT:

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
MONITORING AND REPORTING			
A	REGULAR REPORTING: Prepare and submit to the Bank regular monitoring reports on the environmental, social, health and safety (ESHS) performance of the Project, including but not limited to, stakeholder engagement activities and grievances log.	First report after six months of Project implementation. The others annually throughout the Project implementation period.	Ministry of Health(MoH)
B	INCIDENTS AND ACCIDENTS: Promptly notify the Bank of any incident or accident related to the Project which has, or is likely to have, a significant adverse effect on the environment, the affected communities, the public or workers , Provide sufficient detail regarding the incident or accident, indicating immediate measures taken or that are planned to be taken to address it, and any information provided by any contractor and supervising entity, as appropriate. Subsequently, as per the Bank's request, prepare a report on the incident or accident and propose any measures to prevent its recurrence.	Throughout Project Implementation. Initial Investigation Report within 48 hours, once confirmed, and Detailed Report within ten days of the initial report indicating possible causes and proposing corrective actions.	Ministry of Health(MoH)
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS			
1.1	ORGANIZATIONAL STRUCTURE: The Ministry of Health shall establish and maintain a project management unit with qualified staff and resources to support management of ESHS risks and impacts of the Project <i>including through hiring environmental and social consultants.</i>	One focal point from each of the following Directorates shall be maintained throughout project implementation. : 1) Health Communications and Awareness (Social) 2) Environmental Directorate (Environment) 3) Section of Complaints (Social) The project management unit at MoH shall maintain one part-time environmental and social consultant throughout implementation. The E&S focal points and consultants, once appointed should be maintained throughout Project implementation	Ministry of Health(MoH)

1.2	<p>ENVIRONMENTAL AND SOCIAL ASSESSMENT/MANAGEMENT PLANS AND INSTRUMENTS/ CONTRACTORS</p> <p>a. Assess the environmental and social risks and impacts of proposed Project activities, in accordance with the <i>Environmental and Social Management Framework (ESMF)</i>-including the Infection Control and Medical Waste Management Plan (ICMWMP) to be prepared, disclosed, consulted and adopted for the Project, by following relevant requirements of the ESSs, the Environmental, Health and Safety Guidelines (EHSs), and other relevant Good International Industry Practice (GIIP), including relevant WHO guidelines. <i>The ESMF should also consider CERC -Component</i></p> <p>b. Prepare, disclose, consult, adopt and implement any environmental and social management plans (e.g. health-care waste management plans), instruments or other measures required for the respective Project activities based on the assessment process, prior to the transportation or distribution of vaccines in accordance with the ESSs, the ESMF, the EHSs, and other relevant Good International Industry Practice (GIIP), including relevant WHO guidelines to, inter alia, ensure access to and allocation of Project benefits in a fair, equitable and inclusive manner, taking into account the needs of individuals or groups who, because of their particular circumstances, may be disadvantaged or vulnerable, including, with regards to deployment of COVID-19 vaccines and cancer prevention and control.</p> <p>c. Incorporate the relevant aspects of this ESCP, including, inter alia, the ESMF, any environmental and social management plans or other instruments, ESS2 requirements, and any other required ESHS measures, into the ESHS specifications of the procurement documents and contracts with contractors and supervising firms. Thereafter ensure that the contractors and supervising firms comply with the ESHS specifications of their respective contracts.</p> <p>d. Adopt procedures, protocols and/or other measures to ensure Project beneficiaries that receive vaccines under the Project do so under a program that does not include forced vaccination and is acceptable to the Bank, as set out in the ESMF prepared under a).</p> <p>e. Provide adequate training in the safe handling, storage, transport and deployment of vaccines, as per the ESMF prepared under a).</p> <p>f. Finalize and implement according to an approved action plan the recommendations of the environmental and social audit of the parent project.</p> <p>g. Finalize and implement according to an approved action plan the recommendations of the environmental and social self-assessment of the</p>	<p>(a) and (b) : The ESMF of the parent project (P172973) has been prepared, disclosed, and will be updated and adopted for the Additional Financing AF components. The updated ESMF shall be consulted and re-disclosed (Arabic and English) and adopted before the project's effectiveness. Plans/instruments shall be prepared, disclosed, consulted and adopted as needed before the carrying out of the relevant Project activities, and thereafter implemented throughout the carrying out of such activities:</p> <p>(c)The relevant ESHS measures shall be incorporated as needed into the procurement documents before launching the procurement process for the relevant Project activities, and shall thereafter complied with throughout the carrying out of such activities.</p> <p>(d) Before distribution of vaccines procured under the project, and thereafter implemented throughout the carrying out of such activities.</p> <p>(e) prior to start of activities and distribution of vaccines procured by the project.</p> <p>(f) The audit recommendations and action plan - satisfactory to the Bank - shall be finalized prior to AF Project Effectiveness. The approved action plan will be implemented in accordance to the approved action plan and maintained</p>	Ministry of Health(MoH)
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NAME OF PROJECT:

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
	activities associated with restructuring	<p>throughout the Parent and the AF Project implementation.</p> <p>(g) The self-assessment and action plan was finalized and cleared by the World Bank on December 3, 2023. The approved action plan shall be implemented in accordance with .timeframes set out in the approved action plan.</p>	
1.3	<p>EXCLUSIONS: Exclude the following types of activities as ineligible for financing under the Project:</p> <ul style="list-style-type: none"> Activities that may cause long term, permanent and/or irreversible adverse impacts to human health and/or the environment (e.g. loss of major natural habitat) Activities that may have significant adverse social impacts and may give rise to significant social conflict Activities that may affect lands or rights of indigenous people or other vulnerable minorities, Activities that may involve resettlement or land acquisition/ land use restrictions or adverse impacts on cultural heritage All the other excluded activities set out in the ESMF of the Project. 	During the assessment process conducted under action 1.2.a. above.	<i>Ministry of Health(MoH)</i>

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
1.4.	CONTINGENT EMERGENCY RESPONSE FINANCING a. Ensure that the Contingent Emergency Response Component Manual (CERCM) includes a description of the ESHS assessment and management arrangements for the implementation of Contingent Emergency Response Component (CERC), in accordance with the ESSs. b. Prepare, disclose, consult and adopt any environmental and social (E&S) management plans or instruments which may be required for activities under Contingent Emergency Response Component (CERC) of the Project, in accordance with the CERCM and the ESSs, and thereafter implement the measures and actions required under said E&S management plans or instruments, within the timeframes specified in said E&S management plans or instruments.	a) The adoption of the CERCM in form and substance acceptable to the Bank is a withdrawal condition under Section B of Schedule 2 of the Loan Agreement for the Project. b) The E&S management plans or instruments shall be prepared, disclosed, consulted, and thereafter adopted before the carrying out of the relevant Project activities under Contingent Emergency Response Component (CERC). The E&S management plans or instruments shall be implemented in accordance with their terms, throughout Project implementation.	<i>Ministry of Health(MoH)</i>
ESS 2: LABOR AND WORKING CONDITIONS			
2.1	LABOR MANAGEMENT: The Project shall be carried out in accordance with the applicable requirements of ESS2 including through, inter alia, implementing adequate occupational health and safety measures (including personal protective equipment, and emergency preparedness and response measures), setting out grievance mechanisms for Project workers, and incorporating labor requirements into the ESHS specifications of the procurement documents and contracts with contractors and supervising firms. The Borrower shall implement the above measures in accordance with Labor Management Procedures (LMP) and WHO guidelines on COVID19 related to vaccines deployment, in a manner acceptable to the Bank and consistent with ESS2.	The LMP of the parent project (P172973) has been prepared, disclosed, and will be updated and adopted for the Additional Financing AF components. The updated LMP shall be consulted and re-disclosed and adopted before the project's effectiveness date. Once the LMP is adopted it is implemented throughout Project implementation.	<i>Ministry of Health (MoH)</i>
ESS 3: RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT			
	Relevant aspects of this standard shall be considered, as needed, under action 1.2 above, including, inter alia, measures to: carry out the purchase, storage, transportation and handling of vaccines (including, ultra-cold chain management) in a safe manner and in accordance with the EHSs, and other relevant GIIP including relevant WHO guidelines; and adequately manage and dispose of health care wastes (including, vaccines) and other types of hazardous and non-hazardous wastes in accordance with the Infection Control and Medical Waste Management Plan (ICMWMP).	All measures shall be complied as mentioned in section ESS 3 in light of section 1.2 prior to commencement of the relevant activities and implemented throughout the project implementation.	<i>Ministry of Health(MoH)</i>

NAME OF PROJECT:

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
ESS 4: COMMUNITY HEALTH AND SAFETY			
4.1	COMMUNITY HEALTH AND SAFETY: Relevant aspects of this standard shall be considered, as needed, under action 1.2 above including, inter alia, measures to: minimize the potential for community exposure to communicable diseases; establish and implement appropriate quality management systems to manage the risks and the impacts that services provided and activities carried out under the Project may have on community health and safety; manage the risks of the use of security personnel; manage the risks of labor influx; and prevent and respond to sexual exploitation and abuse, and sexual harassment; measures for monitoring and managing possible adverse side effects following immunization and emergency response planning.	Throughout Project implementation.	<i>Ministry of Health(MoH)</i>
4.2	GBV AND SEA RISKS Prepare, adopt, and implement a stand-alone Gender-Based Violence Action Plan (GBV Action Plan) to assess and manage the risks of gender-based violence (GBV) and sexual exploitation and abuse (SEA). The GBV Action Plan will be included as part of the Project Operations Manual.	<i>Submit the GBV Action Plan for the Bank's approval within 30 days of Project Effectiveness and prior to the start of activities or distribution of goods, including those eligible for retroactive financing. Once approved, the GBV Action Plan is implemented throughout Project implementation.</i>	<i>MOH</i>

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
4.3	<p>USE OF SECURITY PERSONNEL: The following measures shall be adopted, to ensure that the engagement of security personnel or provision of security to Project workers, sites and/or assets, is carried out in accordance with the ESSs:</p> <ul style="list-style-type: none"> a. Assess the risks and impacts of engagement of the security personnel, as part of the assessment referred to in action 1.2 a) above, and implement measures to manage such risks and impacts, guided by the principles of proportionality and GIIP, and by applicable law, in relation to hiring, rules of conduct, training, equipping, and monitoring of such security and military personnel; b. Adopt and enforce standards, protocols and codes of conduct for the selection and use of security personnel, and screen such personnel to verify that they have not engaged in past unlawful or abusive behavior, including sexual exploitation and abuse (SEA), sexual harassment (SH) or excessive use of force; c. Ensure that the stakeholder engagement activities under the Stakeholder Engagement Plan (SEP) include a communication strategy on the involvement of security personnel under the Project; d. Ensure that any concerns or grievances regarding the conduct of security or military personnel are received, monitored, documented (taking into account the need to protect confidentiality), resolved through the Project's grievance mechanism (see action 10.2 below) and reported to the [Bank/Association] no later than 3 days after being received; 	<p>a) Assessment carried out in the same timeframe than action 1.2 a) above and [any required measures shall be adopted before deploying security personnel under the Project and thereafter implemented throughout Project implementation].</p> <p>b) before deploying security personnel under the Project and thereafter throughout Project implementation.</p> <p>c) and d) as set out under actions 10.1 and 10.2 respectively.</p>	Ministry of Health(MoH)
ESS 5: LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT			
	Not relevant	N/A	N/A
ESS 6: BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES			
	Not relevant	N/A	N/A
ESS 7: INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIES			

NAME OF PROJECT:

MATERIAL MEASURES AND ACTIONS		TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
7.1	Not relevant	N/A	N/A
ESS 8: CULTURAL HERITAGE			
	Not relevant	N/A	N/A
ESS 9: FINANCIAL INTERMEDIARIES			
	Not relevant	N/A	N/A
ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE			
10.1	<p>STAKEHOLDER ENGAGEMENT PLAN: Prepare, disclose (Arabic and English), consult, adopt and implement a Stakeholder Engagement Plan (SEP) consistent with ESS10, which shall include measures to, inter alia, provide stakeholders with timely, relevant, understandable and accessible information, and consult with them in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination and intimidation.</p>	<p>The original SEP was updated for AF in May 2021 and was disclosed, consulted upon, and adopted before the Effective Date of the AF.</p> <p>The SEP shall be implemented throughout Project implementation and further updated.</p>	Ministry of Health(MoH)
10.2	<p>GRIEVANCE MECHANISM: An accessible grievance mechanism shall be established, publicized, maintained and operated to receive and facilitate resolution of concerns and grievances in relation to the Project, promptly and effectively, in a transparent manner that is culturally appropriate and readily accessible to all Project-affected parties, at no cost and without retribution, including concerns and grievances filed anonymously, in a manner consistent with ESS10.</p> <p>The grievance mechanism shall also receive, register and address concerns and grievances related to the sexual exploitation and abuse, sexual harassment in a safe and confidential manner, including through the referral of survivors to gender-based violence service providers.</p> <p>The grievance mechanism shall also receive, register and address concerns arising from unintended health consequences after vaccination especially those resulting in serious adverse effects, and, as appropriate, requests for compensation.</p>	Throughout Project implementation.	Ministry of Health(MoH)
CAPACITY SUPPORT (TRAINING)			

NAME OF PROJECT:

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
<p>CS1 Project Management Unit and other relevant implementing support staff such as <u>COVID-19 Vaccinators, social volunteers and Community Health Committees</u>, to receive training on the Project's ESHS plans and instruments, fair, equitable and inclusive access and allocation of Project benefits <i>including with regards to vaccines</i>, and the roles and responsibilities of different key agencies in the ESF implementation.</p> <p>Training topics for personnel involved in Project implementation will among others include:</p> <ul style="list-style-type: none"> - COVID-19 Infection Prevention and Control Recommendations - COVID-19 Vaccine safety including storage, transportation, waste management and eligibility criteria. - Laboratory biosafety guidance related to the COVID-19. - Specimen collection and shipment. - Standard precautions for COVID-19 patients. - Grievance redress mechanism for workers and the public. - Gender based violence – sexual exploitation and abuse (SEA). 	<p>No later than 60 days of the Effective Date and periodically with the addition of new Project team members join the Project throughout implementation.</p>	<p><i>Ministry of Health(MoH)</i></p>